

# Some best practices for cleaning Apple products

## **These tips apply to any Apple product:**

Generally speaking, all you need is to use a CLEAN, soft fiber, lint-free cloth or a CLEAN soft microfiber cloth, possibly lightly dampened with warm water.

1. When it comes to cleaning the screens of Apple products, think about how you would clean a pair of glasses. Use a CLEAN soft microfiber cloth made for cleaning eyeglasses. Do not use abrasive clothes, towels, or paper towels on the devices. As always, make sure to keep liquids away from the products and do not spray the warm water directly onto the product, instead spray it on the cloth.
2. You should ONLY use warm water, lightly sprayed onto the microfiber cloth. You do not need to buy “specialty” solutions or cleaners. DO NOT use aerosol sprays, window cleaners, household cleaners, cleaners containing hydrogen peroxide, bleach, ammonia, compressed air, hair dryers, solvents, or abrasives on your products.
3. When cleaning the products make sure that the device is unplugged from any external power source, is free of any cables, is turned off and out of its case. Avoid getting any liquids in any openings on the device. Don't submerge your Apple product in any cleaning agents.

## ***Is it OK to use a disinfectant on my Apple product?***

Using only a 70 percent isopropyl alcohol wipe or Clorox Disinfecting Wipes, you may gently wipe the hard, nonporous surfaces of your Apple product, such as the display, keyboard, or other exterior surfaces.

When doing so, make sure the wipes are not excessively damp so you might need to squeeze the wipe to remove excess dampness. Avoid getting moisture in any opening. Don't use on fabric or leather surfaces.

To clean the iPhone, first make sure the iPhone is off. Then use a slightly damp microfiber cloth to remove ink, dyes, makeup, dirt, food, oils and lotions on the iPhone. To get rid of fingerprints, wipe the front screen with a dry microfiber cloth. You do not need to wet the cloth to get rid of fingerprints because of its oleophobic coating, which repels oil.

To clean the iPad, first make sure the iPad is off. Then use a slightly damp microfiber cloth to remove ink, dyes, makeup, dirt, food, oils and lotions on the iPad. To get rid of fingerprints, wipe the front screen with a dry microfiber cloth. You do not need to wet the cloth to get rid of fingerprints because of its oleophobic coating, which repels oil.

To clean Macs, first make sure they are turned off and not connected to the power source. To clean the outside, use a slightly damp microfiber cloth. When cleaning the screen, lightly spray the microfiber cloth with warm water and only use water. If you spray the screen first as opposed to the cloth, the spray could drip inside the display and cause damage.

To clean the Magic Mouse, Magic Trackpad, Apple Mouse, Magic Keyboard, Wireless Keyboard, or Wired Keyboard, first disconnect them from the computer and remove the batteries (if they have them). Use a microfiber cloth that is lightly sprayed with warm water to clean the outside of them.

To clean the Apple Watch, use a lightly dampened with warm water microfiber cloth to clean the display and sides since it is water-resistant. Then dry it with a microfiber cloth.

Apple expects the Sport and Leather bands to deform and become discolored over time, but they are able to be cleaned. To clean the Sport Bands, Milanese Loop and Link Bracelet wipe down the band with a lightly dampened with warm water microfiber cloth and then dry them with a microfiber cloth. To clean the leather watch bands, (Leather Loop, Modern Buckle, Classic Buckle) wipe down the band with a microfiber cloth (only if necessary, you could use a lightly dampened with warm water microfiber cloth on the leather bands ) and then dry them with a microfiber cloth.

**To get more Apple recommendations and guidelines for cleaning your Apple computer, iPad, iPhone, iPod, display, or peripheral device go to: <https://support.apple.com/en-us/HT204172>**