

TIPS, TRICKS AND FIXES FOR YOUR APPLE PRODUCTS AND SOFTWARE

Cider

Press

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User Group



Ideas to Check Out



USB C to A
Adapters

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Apple
Support

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About your Mac

If you are talking to the club's support team on the phone they might ask you for information concerning your Mac. This is how you find it:

From the Apple menu  in the corner of your screen, choose About This Mac

Restarting the Mac

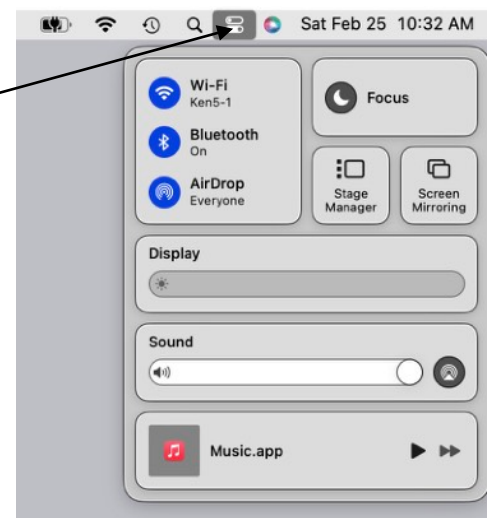
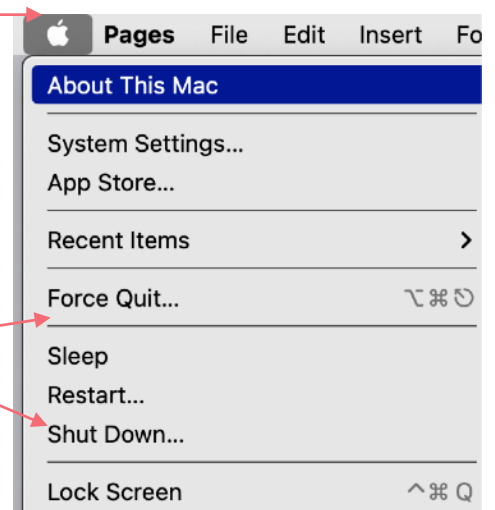
One item that seems to work on fixing problems is to reboot your Mac. That means 'Shut Down' then turn the Mac back on. This is good to try before calling the support team.

Force Quit

Sometimes a program (App) gets hung up and does not respond or you just can not get it to open. In the same pull down menu below the Apple logo go to 'Force Quit'. Click on the program (App) that is causing the problem and then click to Force Quit.

Restart the Wi-Fi and Bluetooth

Can't connect to the internet or use AirDrop? Restarting the Wi-Fi or Bluetooth might help with that. Access the Control Center by clicking the **switch** icon in the top-right of the menu bar. Now toggle off the **Wi-Fi** or **Bluetooth** icon and wait a few seconds before toggling it back on.



Basic troubleshooting steps on iPhone and iPad

1. Charge the iPad. ...
2. Check the Lightning or USB-C Cable and Charging Brick. ...
3. Close Frozen Apps Completely. ...
4. Force Restart the iPad. ...
5. Check for iOS and App Updates. ...
6. Free Up Some Space. ...
7. Reset Your iPad's Network Settings. ...
8. Reset All Settings.



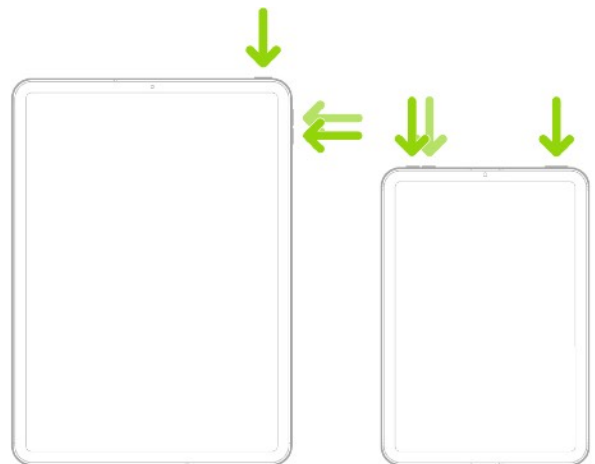
Force Restart on the iPad can fix a variety of bugs that might affect the iPad.

If your device has a Home button, press and hold it simultaneously with the Power button until your iPad restarts. The screen will go black after around three seconds, and then you'll see the Apple logo appear after another 12 seconds.

If your iPad doesn't have a Home button, you'll have to use this procedure:

1. Quickly press the Volume Up button.
2. Quickly press the Volume Down button.
3. Press and hold the Top button until your iPad restarts.

If you are unsure of any of these steps attend one of the clubs 'Open Labs' where one of the clubs support staff can help.



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